

FundsAtWork Employer portal access form

Name of employer

Group code

Section 1: Employer portal access details

The employer portal enables each employer to control the monthly contribution, exit and claim processes. The employer will be able to, amongst others, add new members, transfer members between branches, inform Momentum FundsAtWork when members leave and provide Momentum with the necessary automatic fund transfer instruction each month.

Online or in-office employer portal website training will be provided by a client educator for all users that have “all changes and 2nd authoriser access”. The online training process allows the client educator to visually and verbally conduct training by using internet technology while not actually being in the employer’s office.

The designated signatory of the employer authorises the level of access that each user will have and also indicates which pay point the user must have access to.

There are three levels of access on the employer portal namely, all changes, view only and 2nd authoriser.

- All changes: updating membership, confirmation of contributions / insurance premiums and claims – complete Section 1.
- View only: request statements / reports - complete Section 1.
- 2nd authoriser: authorising claims loaded and / or contributions / insurance premiums - complete Section 2.

This information is for the Employer Portal users’s access application and must be completed correctly otherwise the form will be rejected.

	User 1	User 2	User 3	User 4
Title, first name and surname				
ID number				
Pay point				
Email address (more than one user can't have the same email address)				
Contact number				
Existing user ID				
Level of access to be given to the employer portal user	<input type="checkbox"/> Make changes <input type="checkbox"/> View only	<input type="checkbox"/> Make changes <input type="checkbox"/> View only	<input type="checkbox"/> Make changes <input type="checkbox"/> View only	<input type="checkbox"/> Make changes <input type="checkbox"/> View only
Instruction Give / remove this users ability to make changes on the employer portal	<input type="checkbox"/> Give access OR <input type="checkbox"/> Remove access	<input type="checkbox"/> Give access OR <input type="checkbox"/> Remove access	<input type="checkbox"/> Give access OR <input type="checkbox"/> Remove access	<input type="checkbox"/> Give access OR <input type="checkbox"/> Remove access

Physical address where training must take place

Postal code

Please note that if the employer has more than one pay point, a user for each pay point needs to be authorised to have access.

The designated signatory of the employer must notify Momentum FundsAtWork in writing if there are any changes to the level of access, as specified in the table above. This includes notification if any user’s access needs to be removed.

Please note that only the managing director or financial director of the employer may sign here. Alternatively the managing director or financial director may appoint an authorised signatory.

Name

Designation

Signature

Date - - 2 0 Y Y

Name of employer

Grid for employer name

Section 2: Employer portal 2nd authoriser details

2nd authoriser

After the changes have been loaded by the designated user as shown in section 1, the 2nd authoriser will confirm the claims loaded and / or the total contributions / insurance premiums that will be collected from the bank account via the automatic fund transfer facility. The 2nd authoriser will not be able to make changes to the membership on the website and can't be the same user listed in section 1. Please note that this is not a compulsory function, but is advisable for quality control.

Do you require a 2nd authoriser?

Yes []

No []

If Yes please complete the details below.

Table with 5 columns: User 1, User 2, User 3, User 4. Rows include: Title, first name and surname; ID number; Pay point; Email address; Contact number; Existing user ID; Level of access to be given to the employer portal user; Instruction: give / remove this user's ability to authorise changes on the employer portal.

Physical address where training must take place

Grid for physical address and postal code

Please note that if the employer has more than one pay point, a user for each pay point needs to be authorised to have access.

The designated signatory of the employer must notify Momentum FundsAtWork in writing if there are any changes to the level of access, as specified in the table above. This includes notification if any user's access needs to be removed.

Please note that only the managing director or financial director of the employer may sign here. Alternatively the managing director or financial director may appoint an authorised signatory.

Name

Grid for name

Designation

Grid for designation

Signature

Signature box

Date DD - MM - 20YY

Name of employer

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Section 3: Pay point contact details

The authorised users will be provided with login details (Username and User ID). The user will then need to phone the client contact centre on 0860 65 75 85 to set up a Pin (personal identification number). It is imperative that the login details and the Pin are treated with the utmost confidentiality. If the login details and / or the Pin are shared or compromised in any way, Momentum will not be held responsible for any unauthorised use.

Please note that all transactions and changes made by the authorised user will be updated automatically after submission. Momentum therefore will not be held liable for any processes / transactions / changes resulting from any incorrect submission.

We require the information for each pay point; please complete this section for each pay point if the scheme has more than one.

The contact person listed below will be loaded as the paypoint contact and Momentum will send reminders to confirm contributions to the email address given below. Please ensure that the email address is secure, as confidential information will be sent to this address. Reminders will also be sent to the pay point contact (**one user per pay point**) via email if no authorised user has confirmed the employer portal in respect of the monthly reconciliation process by the reminder date (preferably 5 days before the contribution collection date) specified above.

Pay point number																						
Pay point name																						
Contact person (full name)																						
Reminder date																						
Email address																						
Telephone number																						
Cellphone number																						
Fax number																						

Section 4: Employer portal terms and conditions

Access codes

The authorised user will be provided with login details (Username and User ID). They will then set up a Pin. The login details and the Pin access details have to be treated as confidential. If the login details and / or the Pin are shared with any other person or compromised in any way, Momentum will not be held responsible for any unauthorised use.

Instructions

The authorised user is responsible for providing correct information and instructions when conducting transactions via the employer portal and is required to hold all information viewed on the website as confidential. All transactions and changes will automatically be updated after submission. The authorised user must therefore ensure that all information and instructions are correct before submission. Momentum will try to assist if notified of an incorrect instruction submitted, but will not be held responsible for any loss or damage caused by the error.

Transaction options

- **Add employee**
This function is used to capture and submit the names and personal details of eligible employees joining the scheme. On submission, Momentum will automatically create the new member records and will expect contributions to be paid in terms of the participating employer's special rules and Section 13A of the Pension Funds Act.
- **Update employee details**
This function is used to update current monthly salaries and personal details. Once submitted, Momentum will automatically update the selected members' records and adjusted premiums or contributions will immediately be reflected.
- **Voluntary contributions (Retirement only)**
This function is used to add or change the selected members' voluntary contributions. Once submitted, Momentum will automatically update the selected members' records and payment will be collected with the employer's automatic fund transfer.
- **Break in service (Retirement only)**
This function is used to add, update or remove a member during a break in service. The user will indicate whether the member will be covered with or without insurance benefits during the break in service period. Administration and commission costs will always be payable even if the member is on a break in service. Once submitted, Momentum will automatically update the selected members' records.
- **Confirm contributions**
This function is used for the verification of the data that is submitted and the confirmation of contributions due for a specific reconciliation month. By confirming the contributions, Momentum is authorised to process the investments and collect the authorised automatic fund transfer, for the confirmed amount, from the bank account that Momentum has been instructed to use for this purpose or expect an electronic fund transfer (EFT). An EFT is only available if the monthly amount paid is more than R500 000 and multiple pay points can't be accommodated. Once confirmed successfully, Momentum will deem this as an instruction to continue with the automatic fund transfer on the agreed upon date or where this date has passed on the day of, or after submission of the contributions or premiums. Deductions may be done on any pre-defined day during the period from the 15th of the effective month up to the 5th of the following month.
- **Late payment interest (Retirement only)**
Contributions are paid monthly in arrears. Momentum must receive the contribution amount not later than seven days after the end of the month for which the contributions are payable. The employer will be charged the legislated late payment interest if the contributions are not received by Momentum within the seven day period. To avoid this the employer must submit the "confirm contributions" screen on the employer portal a day before the automatic fund transfer date or the last working day before, if the due date for payment falls on a public holiday or Sunday. If paying by EFT the employer has to ensure that the contributions are in Momentum's bank account by the 7th day of the month following the end of the month for which contributions are due. This is a requirement of the Pension Funds Act and the Regulations to the Pension Funds Act.

Name of employer

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Section 4: Employer portal terms and conditions (contintued)

• **2nd authoriser facility on claims and confirm contributions (if applicable)**

This facility is not compulsory for a scheme. Where it is used, Momentum will only notify and continue with the disinvestment of a claim after the 2nd authoriser has logged on and approved each claim. Where the 2nd authoriser facility is used for confirming contributions, the contributions and or insurance premiums will not be finalised until the 2nd authoriser has logged onto the system and submitted and confirmed the confirm contributions screen successfully. Momentum will not proceed with the automatic fund transfer until this has been completed.

Claims

• **Withdrawal or retrenchment claims (Retirement only)**

These functions will be used to submit withdrawal or retrenchment claims. The designated employer portal user will verify the withdrawing or retrenched members' personal and banking details. The employer must confirm the last working day and contribution amount due for the member for the month, and thereafter approve the claim. Momentum is then authorised to notify the claim and automatically disinvest and process the withdrawal or retrenchment claim.

If an instruction is given to pay the benefit to the member, payment will be made to the bank account of the member verified by the employer on the employer portal website. If the information is incorrect the employer must obtain proof of updated details and update the member information on the website before submitting the claim. Momentum will not be liable for payment to the incorrect banking account been provided by the employer.

• **Notifying of other claims (retirement, death, disability, funeral etc.)**

This function will be used to notify Momentum of other claims to be processed. The corresponding claim forms must be completed and submitted together with supporting documentation. Once received, these claims will be manually processed and not via the automated system.

Please note that only the managing director or financial director of the employer may sign here. Alternatively the managing director or financial director may appoint an authorised signatory.

Name

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Designation

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Signature		Date	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>